DERBYSHIRE COUNTY COUNCIL

CABINET

23 January 2020

Report of the Director of Finance & ICT

BUDGET CONSULTATION RESULTS
(STRATEGIC LEADERSHIP, CULTURE AND TOURISM)

1 Purpose of the Report

To enable Cabinet to consider the outcome of the Council's budget consultation exercises in formulating its budgetary proposals to Full Council regarding the Revenue Budget for 2020-21.

This report should be read alongside the following reports to this Cabinet Meeting: the Budget Monitoring 2019-20 (as at 31 October 2019) Report; the Revenue Budget Report 2020-21 and the Capital Programme Approvals, Treasury Management and Capital Strategies for 2020-21.

2 Information and Analysis

The Council has, for a number of years, undertaken a variety of consultation exercises, using a range of methods, in the preparation of its annual revenue budget. For 2020-21 the Council devised a "Your Council, Your Voice 2019" survey. The online survey, which was developed using the findings from a number of focus groups held across the county at the end of September and early October 2019, combined both budget and residents' consultations and ran for just over six weeks, from 18 October 2019 to 1 December 2019. The headline findings from the survey are being used to refresh the Council Plan for 2020-21 and the budget consultation elements are reported on here. Plans are being formulated to undertake further analysis to support wider strategy development across the Council and engagement with residents and local communities. An infographic summarising key outcomes and demographic information from the budget consultation focus groups has been produced and is included at Appendix One.

Participation in the survey has been encouraged using various means, including social media and a Facebook campaign, features on the Council's website and articles in Derbyshire Now and the Our Derbyshire employee newsletter. The social media advertising used to publicise the survey reached 330,812 people, which is 41% of the Derbyshire population. In addition, over

7,200 residents who had previously agreed to take part in further consultation with the Council were e-mailed the survey directly. However, the number of residents completing the survey has reduced. A total of 3,763 Derbyshire residents completed the 2020-21 survey. Last year, the Council attracted 6,718 responses to its 2019-20 budget consultation. The 2020-21 survey was designed to be more in depth and combined both budget and residents' consultations, to provide even more useful information that previous surveys. The survey therefore took longer to complete than in previous years and it is believed that this is the reason for the reduced number of responses.

To promote participation amongst residents who are less familiar with, or have no internet access, copies of a paper consultation questionnaire, containing the same questions, were made available on request. A freepost address was used to encourage participation. Only one paper questionnaire was returned. All the other responses were completed online.

The average age of respondents was 53 years, with the age of respondents ranging from 14 to 101 years old. Responses from the over 65 group have increased by six percentage points compared to the 2019-20 consultation response. Of those responding 42% were male and 58% were female.

A map showing the Derbyshire location of respondents is attached at Appendix Two. If survey response rates were to follow the percentage of population in each district the Council would expect 9% of respondents to be resident in Derbyshire Dales. The analysis shows that residents from Derbyshire Dales are over-represented in the sample, as 16% of all respondents live in Derbyshire Dales. High Peak residents are also over-represented (3% higher), whilst those in Erewash and South Derbyshire are under-represented, with figures being 5% and 4% lower respectively.

A total of 15% of respondents identified themselves as having a disability, compared to 13% for the 2019-20 consultation. This compares to 20% of the population identified in the 2011 Census who said their day to day activities were limited. The Census also showed that 96% of Derbyshire's population classed themselves as White British whilst 97% of the survey respondents described their ethnic group as White.

Further demographic analysis is attached for consideration at Appendix Three.

Local people were asked six budget consultation questions to establish their views on what the Council's top and bottom three priority services should be and why they had chosen these, to rank in order of importance nine options the Council could use to save money or raise additional revenue and whether they had any other suggestions for how the Council could save money or raise additional revenue.

PHR-1033

Of the six budget consultation questions, three required respondents to select their answers from options given in the consultation and three allowed respondents to comment freely.   Fewer responses were received where respondents were asked to comment freely.

An infographic showing headline results in respect of the budget consultation has been produced and is attached at Appendix Four. In summary, the following views were expressed:

- From a choice of 25 Council services, respondents thought that the top three priorities, with the most popular listed first, should be: highways services and maintenance (selected by 42% of respondents as being in their top three priority services), waste and recycling centres (25%) and support for older adults (21%). These "top priority" services were not the least frequently selected from the same list requiring respondents to select their "bottom three priorities". The least selected service as a bottom priority was safeguarding and child protection (2%), followed by support for vulnerable children and families (3%), then day care or residential care for older adults (3%).

- The top Council service priority selected by both males and females is highways service and maintenance, although 53% of males, compared to 33% of females, chose this service priority. A similar proportion of males and females selected waste and recycling centres as the second most popular service priority for both genders. The third most popular service priority for females is support for older adults but for males it is transport planning.

- Most people (1,719 respondents) did not give a reason for choosing their top Council service priorities. An additional 49 people referred to services that were provided by district/borough councils, or other organisations, such as the police or the National Health Service (NHS). An additional 205 people thought that the 25 services were all important to everyday life, or said it was difficult to choose.

- The most common themes for why respondents have chosen their top service priorities are road and public transport issues (636 comments); protecting and assisting vulnerable members of society, either old or young (620 comments), relevance to them or their family (435 comments) and environmental, waste concerns or climate change (409 comments).

- From the same choice of 25 Council services, the priorities which respondents thought should be at the bottom, with the ones most frequently selected first, are: museums, heritage and arts services (selected by 38% of respondents as being in their bottom three priority services), followed by grants and aid to voluntary groups (30%), then libraries (21%). These "bottom priority" services were not the least frequently selected from the same list requiring respondents to select their "top three priorities" question. The least selected service as a top priority was fostering and adoption services (2%), followed by trading standards (2%), then adult community education (3%).

3

- The bottom two Council service priorities above were selected most by both males and females. However, the third most selected bottom Council service priority is school admissions for females and libraries for males.
- Most people (2,052 respondents) did not give a reason for choosing their bottom Council service priorities. An additional 22 people referred to services that were provided by district/borough councils, or other organisations, such as the police or the NHS.
- The most common themes for why respondents have chosen their bottom service priorities are that other budget priorities are more important, they have no relevance to them or their family (385 comments) and the service is either already, or should or could be, provided or supported, by others (335 comments).
- Respondents identified the most important of nine options the Council could use to save money or raise additional revenue as working with other councils to deliver shared services, followed by putting more services on line, then using other ways of delivering services such as through local trusts, or other "not for profit" partnerships. Males and females agreed on the most important option but differed in their other selections.
- The least important of the nine options to save money or raise additional revenue, as ranked by both male and female respondents, is increasing Council Tax, followed by increasing charges for services supplied to the public, then maintaining services but doing them less frequently or reducing the level of service.
- Most people (2,965 respondents) did not make any suggestions on alternative ways for saving money or raising additional revenue. An additional 128 people referred to services that were provided by district/borough councils, or other organisations, such as the police or the National Health Service. A further 89 comments duplicated the nine options that respondents had been asked to rank in the previous question.
- The most common themes for saving money or raising additional revenue are around staffing, such as reducing numbers, pay, sick leave and pensions and increasing productivity (165 comments); increasing funding in various ways such as lobbying Government, by levying local income tax, increasing Council Tax or through lottery funding (67 comments) and increasing efficiency and reducing bureaucracy (56 comments).

A detailed analysis of the consultation results and themes arising from the comments that participants contributed are included at Appendix Five.

Other Consultation

A budget consultation session was held at the Black Minority Ethnic Forum on 12 November 2019. Grants for organisations came through strongly as a budget priority of the Forum. The Forum's priorities for reducing spending and increasing income were increasing charges and working with other councils, more not for profit partnership working, bringing more services online and making efficiency savings.

The Council's Constitution provides that the Improvement and Scrutiny Committee should also be notified of the budget proposals. The Director of Finance & ICT presented details of the Five Year Financial Plan to the Committee in September 2019. The proposals were discussed and there was a clearer understanding of the financial context in which the Council would be operating over the next few years.

The trade unions were consulted at the Corporate Joint Committee held on 7 November 2019. The trade unions raised no particular issues but did ask for a further meeting with the Director of Finance & ICT, which has yet to take place.

In addition, the Local Government Finance Act 1992 requires local authorities to consult representatives of business ratepayers in their area about the budget proposals for each financial year. The Council is seeking the views of business ratepayers by corresponding with representatives of Derbyshire and Nottinghamshire Chamber of Commerce and the Federation of Small Businesses on the Council's budget proposals. A verbal update will be provided at the Full Council meeting on 5 February 2020.

3 Financial Considerations

The outcomes of these consultations should be used to inform service planning and help determine budget priorities.

4 Legal Considerations

Members are invited to have regard to the advice contained in the Revenue Budget Report 2020-21.

5 Equality and Diversity Considerations

Members are invited to have regard to the advice contained in the Revenue Budget Report 2020-21.

6 Other Considerations

In preparing this report the relevance of the following factors has been considered: prevention of crime and disorder, human resources, environmental, health, property, transport and social value considerations.

7 Background Papers

Papers held in Technical Section, Room 137, County Hall.

8 Key Decision

No.

PHR-1033

9   Officer's Recommendation

That the views of the consultation respondents are taken into account by Cabinet in formulating its proposals to Full Council regarding the Revenue Budget for 2020-21.

PETER HANDFORD

Director of Finance & ICT

PHR-1033

Infographic – Budget Consultation Focus Groups Summary

Derbyshire Budget Consultation Focus Groups September/October 2019

80 residents took part in **5** focus groups across the county

An equal number of male and females attended

The average age of those attending was **55** years, with the youngest person being 26 and the oldest 86

Map labels: Buxton, Chesterfield, Matlock, Ilkeston, Midway

Percentage who rated services as ...

Good:

- **74%** Waste and recycling centres
- **69%** Museums, heritage & arts services
- **67%** Countryside services

Not so good:

- **61%** Highway services & maintenance
- **55%** Transport planning
- **54%** Support for older adults

Most important services:

- Highways service & maintenance
- Day care / residential care for older adults
- Support for vulnerable children and families

Least important services:

- Grants and aid to voluntary groups
- Welfare Rights advice
- Museums, heritage & arts services

How the Council could save money or raise revenue

1. Work with other councils to deliver 'shared services'
2. Use Council assets to win business from the private sector
3. Use other ways of delivering services such as local trusts or other 'not for profit' partnerships

Policy & Research - October 2019
Source: Derbyshire County Council Budget Consultation Focus Groups October 2019

DERBYSHIRE County Council

PHR-1033

Map - Location of Budget Consultation Survey Respondents

Respondents to Your Council Your Voice Survey 2019

PHR-1033
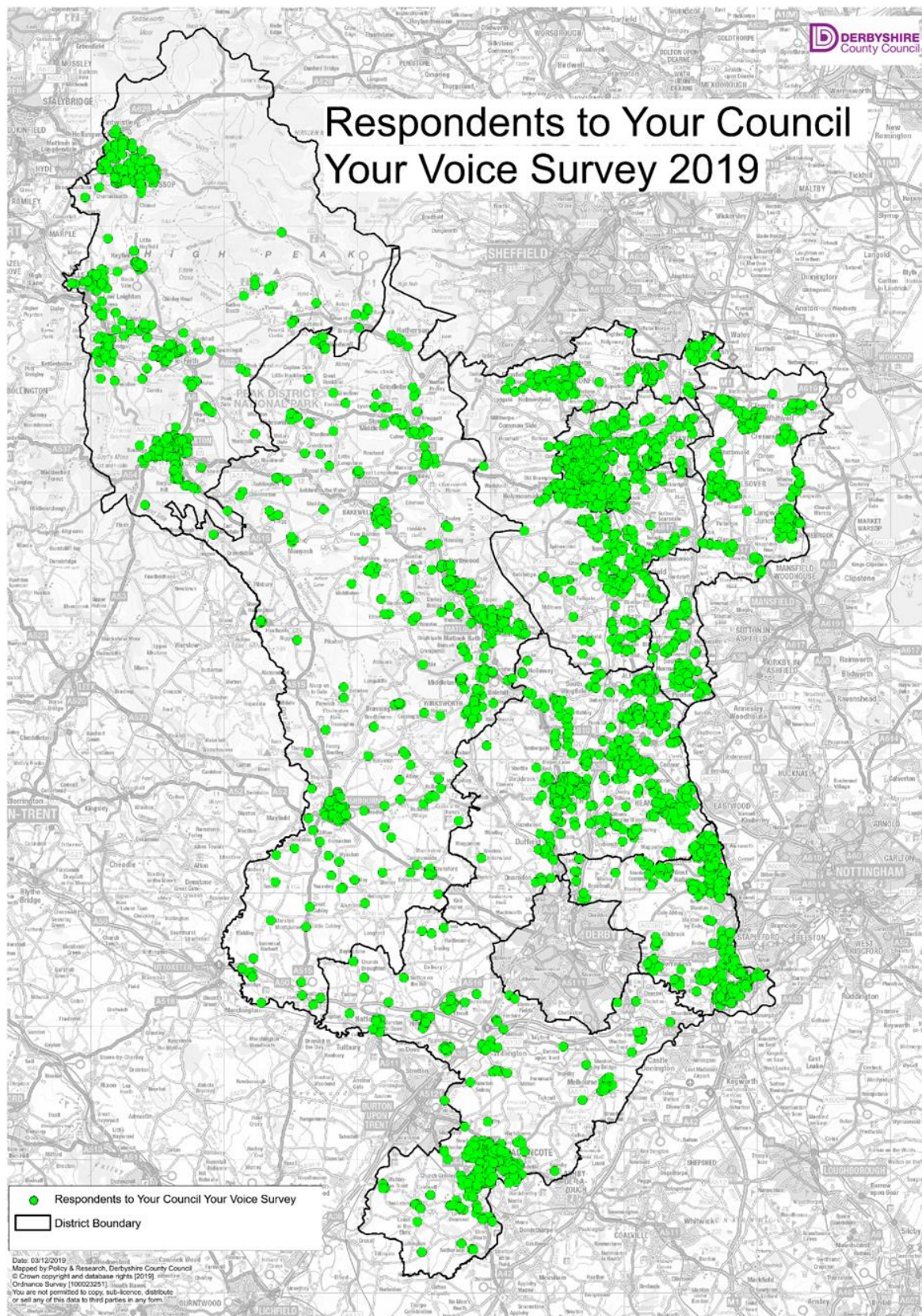
Demographic Profile of Budget Consultation Respondents

A total of 3,867 people responded to the consultation but the analysis included in this report looks at the analysis of 3,763 respondents. This excludes the responses of 45 people who lived outside Derbyshire and those of 59 who submitted multiple entries. The total number of respondents will vary for individual questions as not all respondents answered all of the questions. Only one paper questionnaire was returned and the remaining responses were completed online.

The distribution of residents for those that live within Derbyshire has been compared to the distribution of the population aged 16+ according to the latest Office for National Statistics (ONS) mid-year population estimates for 2018.
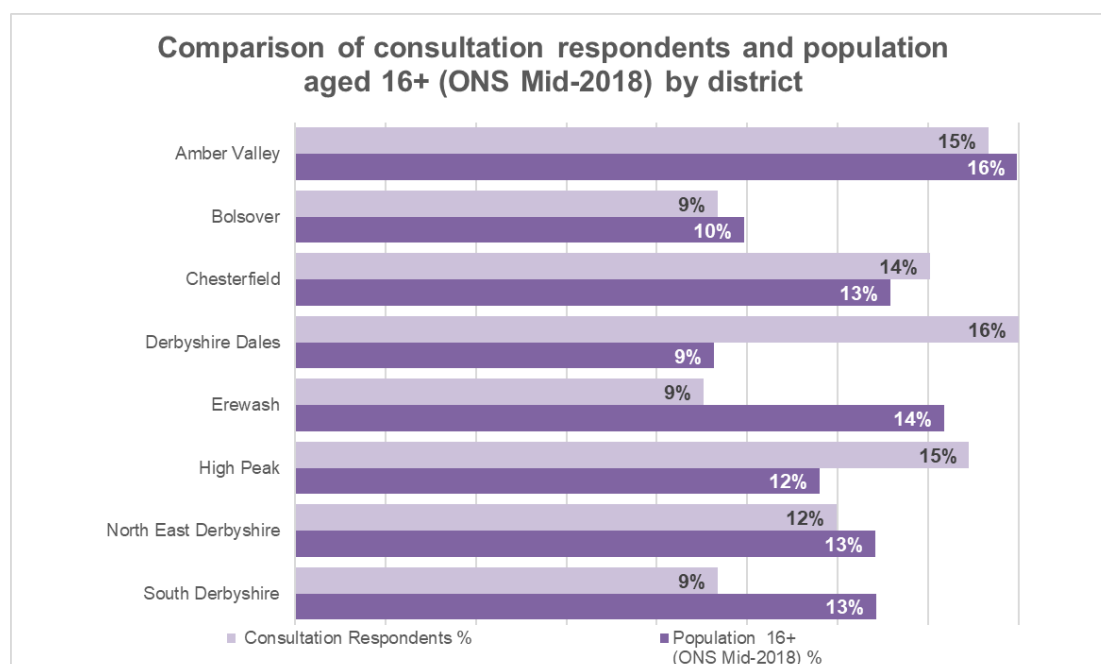
Location

District	Consultation Respondents		Population 16+ (ONS Mid-2018)		Difference (Respondents - Population)	
	Number	%	Number	%		
Amber Valley	545	15%	105,359	16%	-0.6%	⬇
Bolsover	332	9%	65,435	10%	-0.6%	⬇
Chesterfield	499	14%	86,858	13%	0.9%	⬆
Derbyshire Dales	569	16%	61,058	9%	6.8%	⬆
Erewash	321	9%	94,708	14%	-5.3%	⬇
High Peak	530	15%	76,525	12%	3.3%	⬆
North East Derbyshire	426	12%	84,695	13%	-0.9%	⬇
South Derbyshire	332	9%	84,791	13%	-3.5%	⬇
Total	**3,554**	**100%**	**659,429**	**100%**		

Comparison of consultation respondents and population aged 16+ (ONS Mid-2018) by district

PHR-1033

Gender

The gender and age profile of respondents have also been compared to the profile of all residents as given by the mid-2018 ONS population estimates.

Gender	Consultation Respondents		Population 16+ (ONS Mid-2018)		Difference (Respondents - Population)	
	Number	%	Number	%		
Male	1,569	42%	321,322	49%	-6.3%	⬇
Female	2,128	58%	338,107	51%	6.3%	⬆
Total	**3,697**	**100%**	**659,429**	**100%**		

Comparison of consultation respondents and population aged 16+ (ONS Mid-2018) by gender

Male — 42% Consultation Respondents, 49% Population 16+ (ONS Mid-2018)

Female — 58% Consultation Respondents, 51% Population 16+ (ONS Mid-2018)

■ Consultation Respondents ■ Population 16+ (ONS Mid-2018)
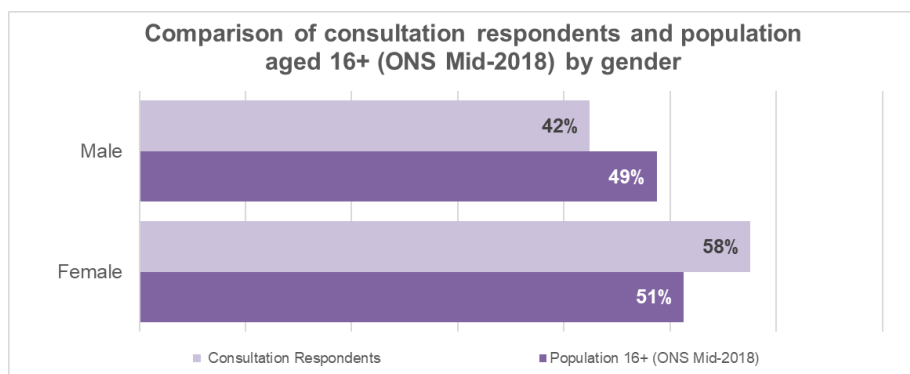
Age

Age Band	Consultation Respondents		Population Aged 16+ (ONS Mid-2018)		Difference (Respondents - Population)	
	Number	%	Number	%		
16 - 24 years	161	4%	72,951	11%	-8%	⬇
25 - 44 years	832	23%	183,081	28%	-5.1%	⬇
45 - 64 years	1,719	47%	231,714	35%	11.7%	⬆
65 - 84 years	940	26%	150,790	23%	2.8%	⬆
85 +	15	0%	20,893	3%	-2.8%	⬇
Total 16 or over	**3,667**	100%	**659,429**	100%		

The average age of respondents was 53 years.

PHR-1033

Comparison of consultation respondents and population aged 16+ (ONS Mid-2018) by age band

Age band	Consultation Respondents	Population Aged 16+ (ONS Mid-2018)
16 - 24 years	4%	11%
25 - 44 years	23%	28%
45 - 64 years	47%	35%
65 - 84 years	26%	23%
85 +	0%	3%
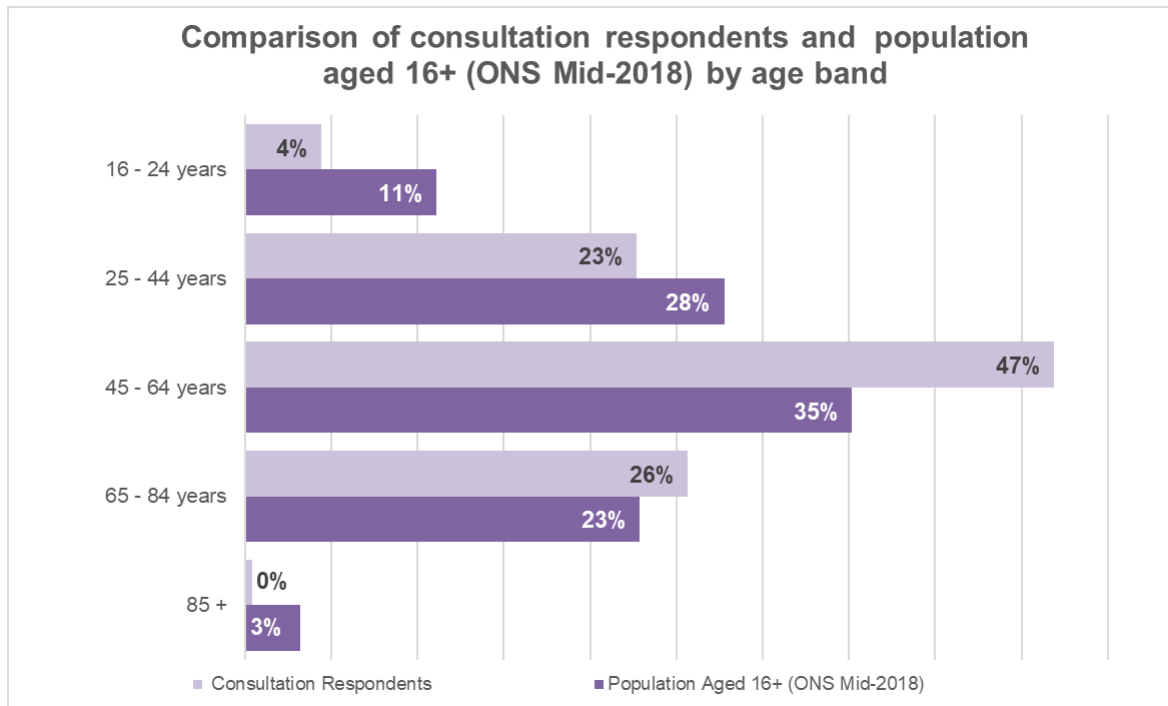
Disability

Do you consider yourself disabled?	Consultation Respondents	
	Number	**%**
Yes	566	15%
No	3,104	85%
Total	**3,670**	**100%**

Ethnicity

What is your ethnic group?	Consultation Respondents	
	Number	**%**
White	3,600	97%
Other	100	3%
Total	**3,700**	**100%**

PHR-1033

Infographic – Budget Consultation Summary Results

Budget Consultation Headline Results 2019

Location of respondents
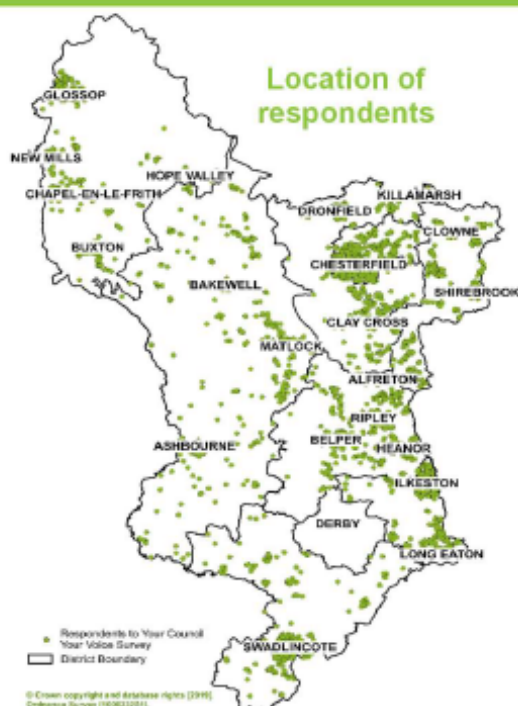
3,763 residents completed the survey

58% of respondents were female

The average age of those responding was **53** years, with the youngest person being 14 and the oldest 101

Respondents to Your Council Your Voice Survey
District Boundary

© Crown copyright and database rights (2019)
Ordnance Survey (100023251)

Percentage who selected services as ...

top three priorities:

Highway services & maintenance — 42%

Waste & recycling centres — 25%

Support for older adults — 21%

bottom three priorities:

Museums, heritage & arts services — 38%

Grants & aid to voluntary groups — 31%

Libraries — 21%

How the Council could save money or raise revenue

1. Work with other councils to deliver 'shared services'

2. Put more services on-line

3. Use other ways of delivering services such as local trusts or other 'not for profit' partnerships

Policy & Research - December 2019
Source: Derbyshire County Council Your Council Your Voice Survey 2019

DERBYSHIRE County Council

PHR-1033

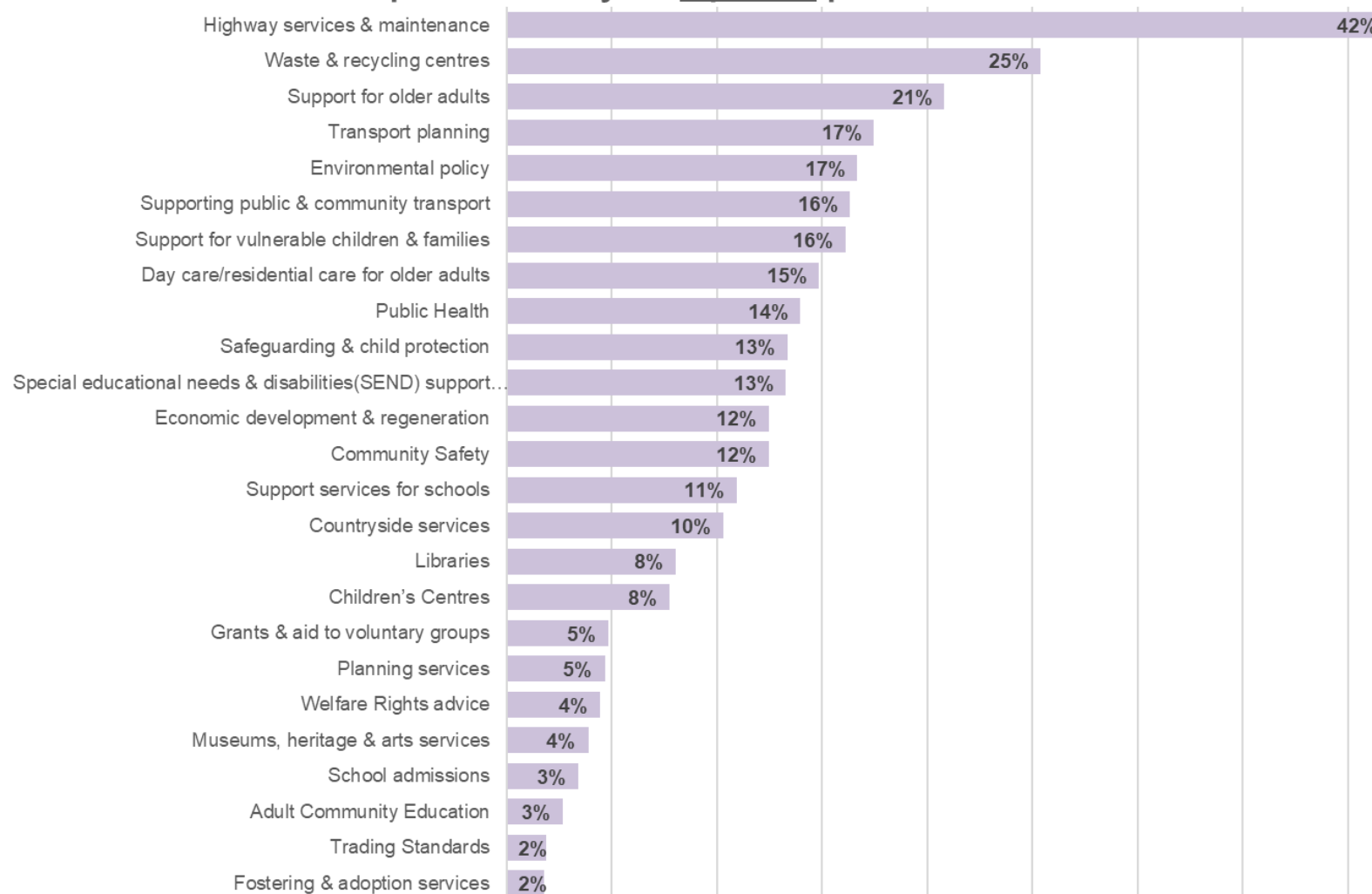## Budget Consultation - Analysis of Consultation Responses

All Derbyshire Residents

From the list of services below provided by Derbyshire County Council please select your <u>top three</u> priorities:

	Number	Percentage	Rank
Highway services & maintenance	1,561	42%	1
Waste & recycling centres	945	25%	2
Support for older adults	774	21%	3
Transport planning	650	17%	4
Environmental policy	620	17%	5
Supporting public & community transport	608	16%	6
Support for vulnerable children & families	599	16%	7
Day care/residential care for older adults	553	15%	8
Public Health	520	14%	9
Safeguarding & child protection	497	13%	10
Special educational needs & disabilities(SEND) support services	494	13%	11
Economic development & regeneration	464	12%	12
Community Safety	464	12%	12
Support services for schools	407	11%	14
Countryside services	383	10%	15
Libraries	300	8%	16
Children's Centres	289	8%	17
Grants & aid to voluntary groups	180	5%	18
Planning services	174	5%	19
Welfare Rights advice	166	4%	20
Museums, heritage & arts services	145	4%	21
School admissions	128	3%	22
Adult Community Education	100	3%	23
Trading Standards	70	2%	24
Fostering & adoption services	67	2%	25
Total	**11,158**	**300%**	

Please note the percentages sum to 300% as respondents were asked to choose 3 priorities

13

From the list of services below provided by Derbyshire County Council please select your <u>top three</u> priorities

Service	Percentage
Highway services & maintenance	42%
Waste & recycling centres	25%
Support for older adults	21%
Transport planning	17%
Environmental policy	17%
Supporting public & community transport	16%
Support for vulnerable children & families	16%
Day care/residential care for older adults	15%
Public Health	14%
Safeguarding & child protection	13%
Special educational needs & disabilities(SEND) support…	13%
Economic development & regeneration	12%
Community Safety	12%
Support services for schools	11%
Countryside services	10%
Libraries	8%
Children's Centres	8%
Grants & aid to voluntary groups	5%
Planning services	5%
Welfare Rights advice	4%
Museums, heritage & arts services	4%
School admissions	3%
Adult Community Education	3%
Trading Standards	2%
Fostering & adoption services	2%

PHR-1033

Why have you chosen these services as your top three priorities?

Most people (1,719) did not give a reason for choosing their top priorities. An additional 49 people referred to services that were the responsibility of the district/borough councils or other organisations such as police or the NHS.

The remaining comments were grouped into a range of topics including:

- Road and public transport issues (636)
- Protect and assist vulnerable members of society old / young (620)
- Relevant to me or my family (435)
- Environmental / waste concerns / climate change (409)

An additional 205 people thought the services were all important to everyday life or said it was difficult to choose.
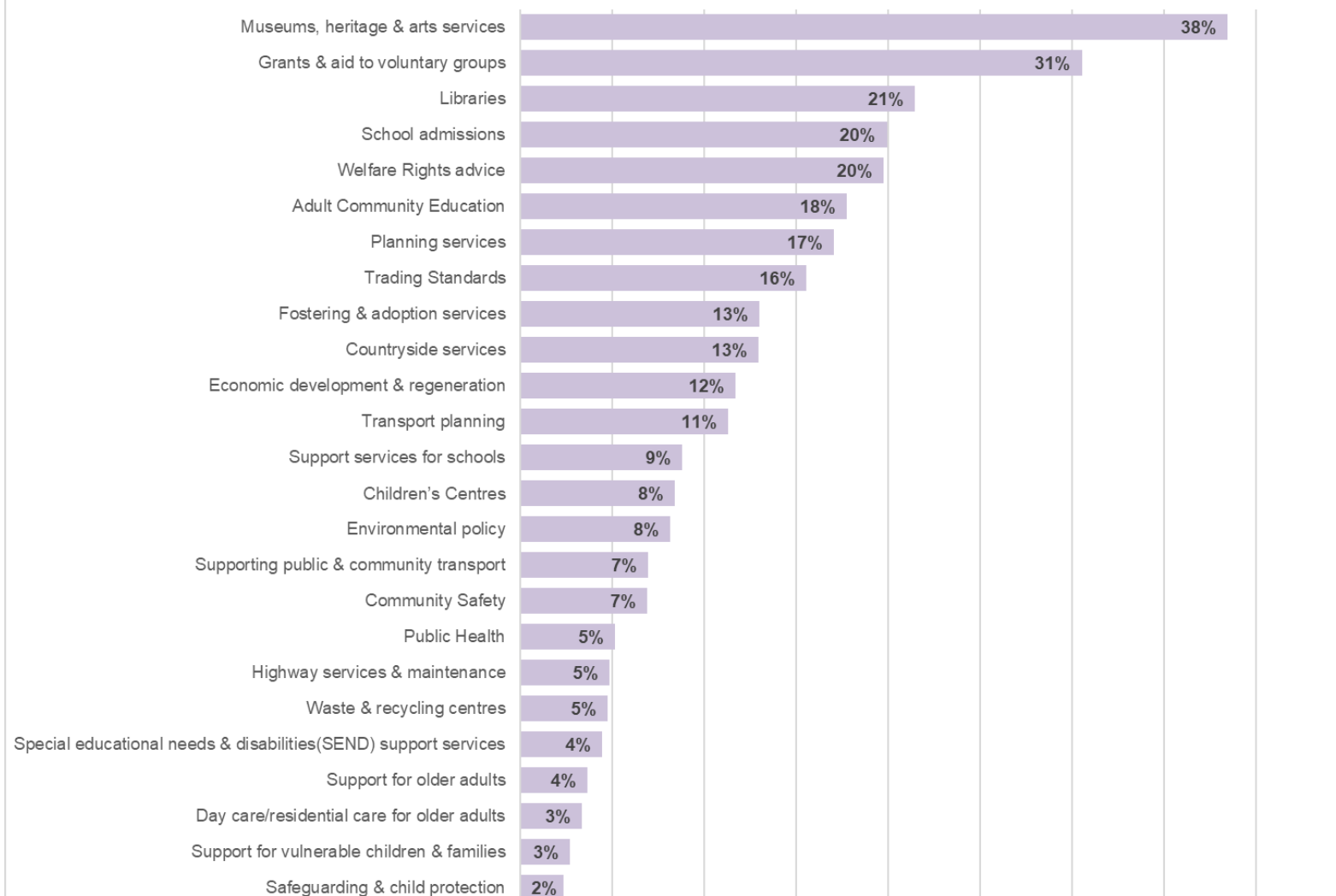
Examples of comments include:

- "Environment is a crisis that needs addressing"
- "The youngest and oldest people are vulnerable"
- "These services support the most vulnerable, however, I believe preventative services are key"
- "Important the Council protects the most vulnerable in society, and the environment"
- "I think providing support to vulnerable people is the Council's most important role"
- "Important to maintain and build for a brighter future for Derbyshire"
- "Because older people, children's centres and the environment have all suffered too many cuts recently and currently critical elements of our society"
- "We MUST address the climate and ecological crisis. Time is rapidly running out"
- "Library is very valuable to local community and is a contact point for local issues"
- "The more care for the elderly and their families the less strain on NHS"

PHR-1033

From the list of services below provided by Derbyshire County Council please select your <u>bottom three</u> priorities:

	Number	Percentage	Rank
Museums, heritage & arts services	1,303	38%	1
Grants & aid to voluntary groups	1,034	30%	2
Libraries	726	21%	3
School admissions	675	20%	4
Welfare Rights advice	669	19%	5
Adult Community Education	601	17%	6
Planning services	578	17%	7
Trading Standards	527	15%	8
Fostering & adoption services	440	13%	9
Countryside services	439	13%	10
Economic development & regeneration	397	12%	11
Transport planning	383	11%	12
Support services for schools	298	9%	13
Children's Centres	285	8%	14
Environmental policy	276	8%	15
Supporting public & community transport	235	7%	16
Community Safety	233	7%	17
Public Health	175	5%	18
Highway services & maintenance	164	5%	19
Waste & recycling centres	161	5%	20
Special educational needs & disabilities(SEND) support services	151	4%	21
Support for older adults	123	4%	22
Day care/residential care for older adults	113	3%	23
Support for vulnerable children & families	92	3%	24
Safeguarding & child protection	79	2%	25
Total	**10,157**	**300%**	

Please note the percentages sum to 300% as respondents were asked to choose 3 priorities

PHR-1033

From the list of services below provided by Derbyshire County Council please select your <u>bottom three</u> priorities

Service	Percentage
Museums, heritage & arts services	38%
Grants & aid to voluntary groups	31%
Libraries	21%
School admissions	20%
Welfare Rights advice	20%
Adult Community Education	18%
Planning services	17%
Trading Standards	16%
Fostering & adoption services	13%
Countryside services	13%
Economic development & regeneration	12%
Transport planning	11%
Support services for schools	9%
Children's Centres	8%
Environmental policy	8%
Supporting public & community transport	7%
Community Safety	7%
Public Health	5%
Highway services & maintenance	5%
Waste & recycling centres	5%
Special educational needs & disabilities(SEND) support services	4%
Support for older adults	4%
Day care/residential care for older adults	3%
Support for vulnerable children & families	3%
Safeguarding & child protection	2%

PHR-1033

Why have you chosen these services as your bottom three priorities?

Most people (2,052) did not give a reason for choosing their bottom priorities. An additional 22 people referred to services that were the responsibility of the district/borough councils or other organisations such as police or the NHS.

The remaining comments were grouped into a range of topics including:

- Other budget priorities are more important (561)
- Not relevant to me or my family (385)
- Service either already is or should / could be provided / supported by others (335)
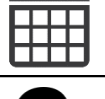
Examples of comments include:

- "All services are essential, but at least no one suffers harm if these three underfunded (Adult Education, Museums, heritage & arts services, Grant aids to voluntary groups)"
- "I pay an additional premium on my council tax for adult social care why should they keep getting more"
- "All the above are still priorities of a caring council!"
- "It's difficult to say where money is best spent I don't envy your job"
- "I do not want to be responsible for identifying an important service which will then be cut!"
- "There shouldn't be any bottom priorities - neglecting the least popular choice is not acceptable"
- "You are asking permission to abdicate responsibility by asking the public to do your decision making"
- "Not the role of council to give away money or preach to people (Welfare Rights advice, Public Health and Grant aid to voluntary groups)"
- "I think these are nice to have rather than top priorities"
- "Because I don't believe these are Council responsibilities"
- "Services I don't use and they could be delivered by other partners"
- "Informing people of their rights in welfare, trading standards and adoption could be out sourced"
- "Adult education should be self-funding, unless it is to get someone into a job"
- "Less impact on those who are vulnerable"
- "Other services have greater impact on communities"
- "Libraries, museums, art centres are luxuries that come after everything else is paid for"

PHR-1033

- "Police should provide community safety; Public health should be provided by the NHS"
- "Wouldn't want to do without but effectively not life threatening"
- "Support for adults and adult education isn't as important as children who need to learn"
- "Schools and children services get too big a share of budgets already"
- "Sick of funding people who should fund themselves (Support for older adults and Support for vulnerable children & families)"
- "We should all take more responsibility for our own welfare and not rely on the Council (Adult Community Education, Welfare Rights advice, Grants & aid to voluntary groups)"
- "Prevention and helping people take responsibility for their well-being is better than crisis care"
- "Need public not private transport"
- "New models of delivery for libraries"
- "The things I've selected are not of great importance to the majority of people (Libraries, Museums, heritage & arts services, Grants & aid to voluntary groups)"
- "All areas which can be paid for by the users rather than through council tax (Supporting public & community transport, Children's Centres)"
- "If money is limited, focus on areas which the majority of the population will benefit, not the few"

PHR-1033

Rank the following options that the Council could use to save money or raise additional revenue from 1 to 9 in order of importance. *(Please rank the option you consider most important as 1, the second most important as 2 through to the least important option as 9)*

	Rank	
	1	Work with other councils to deliver 'shared services'
	2	Put more services on-line
	3	Use other ways of delivering services such as local trusts or other 'not for profit' partnerships
	4	Reduce or stop delivery of less important services
	5	Use Council assets to win business from the private sector
	6	Reduce the number of properties the Council owns
	7	Maintain services but do less frequently or reduce level of service
	8	Increase charges for services supplied to the public
	9	Increase Council Tax

PHR-1033

If you have any other suggestions for how you think the Council could save money or raise additional revenue please provide details.

Most people (2,965) did not make any suggestions on alternative ways for saving money or raising additional revenue. An additional 128 people referred to services that were provided by district/borough councils or other organisations such as police or health. A further 89 comments duplicated the 9 options that respondents had been asked to rank.

The remaining comments were grouped into a range of topics including:

- Staffing issues (165) - including reducing the number, pay, sick leave and pensions of managers and staff and increasing productivity
- Increasing funding (67) by various ways including lobbying central government, local income tax, council tax and lottery funding
- Increasing efficiency and reducing bureaucracy (56)

Examples of comments include:

- "It is difficult to make suggestions without knowing about the budgets/restrictions that the finance committees work with"
- "Use evidence to prioritise and help make informed decisions. Listen to residents by visiting communities, how can you help from Matlock!"
- "Cut councillors' community grants and services that can be funded in other ways"
- "Invite businesses to help services, do talks, etc with contribution and promote their business there at same time!"
- "Council take over more essential services for people, eg bulk-buying of essential foods to sell on, being electric/gas suppliers"
- "Crowdfund for extra Capital for some smaller start-up projects LOCAL MONEY for LOCAL SERVICES"
- "Seek sponsorship from the private sector for various activities (naming new roads, adverts on parking receipts)"
- "Promote local schools and clubs for sponsors and scholarships"
- "Allow advertising on Council websites"
- "Hire out more facilities such as meeting and workspaces. Offer paid consultancy and training to business. Run paid for events like concerts or conferences"
- "Fundraising events, encourage outside investment in local services. Sell services to other councils. Avoid duplication of services provided by other agencies"
- "Look at other forms of income generators - Business Rates, rental income, lettings, charges, commercial incentives, regeneration.

PHR-1033

- Generate more income as a council to support residents and front line services"
- "Create a Derbyshire lottery that would raise additional revenue"
- "Stop wasting money on the county offices at Matlock and use a more efficient building"
- "Sell and lease back some properties"
- "Join with NHS and share office blocks/ buildings and sell services e.g. Catering for events, event spaces etc, when offices are shut e.g. weekends"
- "Use technology to hold meetings instead of all meeting in one room, saves on travel, heating and other experiences"
- "Means test bus passes, or charge an annual subsidised fee"
- "Make more use of Parish Councils to help support local residents. Get them more involved in social support"
- "Need to look critically at the actual benefit from services provided and how many people that are actually benefiting from the service and bottom line if it's just a nice thing to have then we need to learn to do without it"
- "Services online are OK for younger people with computer skills but prevent others gaining access or necessary knowledge"
- "'Market' what the County Council does: many people still do not know of what is on offer and how to get it"
- "Reduce business rates to encourage new businesses"
- "Put more money into preventative services e.g. services such as Sure START, Local Area Connectors, extra support in schools, crisis and community support for mental health and elderly"
- "Ensure that contracted out services are working correctly"

PHR-1033

Analysis of Consultation Responses – By Gender

From the list of services below provided by Derbyshire County Council please select your <u>top three</u> priorities:

Priority	Consultation Responses - By Gender					
	Males		Females		All respondents	
	Number	Percentage	Number	Percentage	Number	Percentage
Highway services & maintenance	826	53%	710	33%	1536	42%
Waste & recycling centres	430	28%	501	24%	931	25%
Support for older adults	274	18%	488	23%	762	21%
Transport planning	360	23%	283	13%	643	17%
Environmental policy	232	15%	370	17%	602	16%
Supporting public & community transport	247	16%	353	17%	600	16%
Support for vulnerable children & families	186	12%	409	19%	595	16%
Day care/residential care for older adults	199	13%	344	16%	543	15%
Public Health	233	15%	279	13%	512	14%
Safeguarding & child protection	165	11%	323	15%	488	13%
Special educational needs & disabilities(SEND) support services	135	9%	350	17%	485	13%
Economic development & regeneration	254	16%	207	10%	461	13%
Community Safety	188	12%	269	13%	457	12%
Support services for schools	124	8%	277	13%	401	11%
Countryside services	181	12%	196	9%	377	10%
Libraries	108	7%	185	9%	293	8%
Children's Centres	79	5%	208	10%	287	8%
Grants & aid to voluntary groups	72	5%	107	5%	179	5%
Planning services	85	5%	87	4%	172	5%
Welfare Rights advice	64	4%	101	5%	165	4%
Museums, heritage & arts services	62	4%	80	4%	142	4%
School admissions	50	3%	77	4%	127	3%
Adult Community Education	30	2%	69	3%	99	3%
Trading Standards	45	3%	23	1%	68	2%
Fostering & adoption services	24	2%	41	2%	65	2%
Total	**4,653**	**299%**	**6,337**	**299%**	**10,990**	**299%**

Please note the percentages sum to 300% as respondents were asked to choose 3 priorities

23

PHR-1033

From the list of services below provided by Derbyshire County Council please select your <u>top three</u> priorities:

PHR-1033

From the list of services below provided by Derbyshire County Council please select your <u>bottom three</u> priorities:

| Priority | Consultation Responses - By Gender | | | | | |
| | Males | | Females | | All respondents | |
	Number	Percentage	Number	Percentage	Number	Percentage
Museums, heritage & arts services	512	35%	778	40%	1290	38%
Grants & aid to voluntary groups	506	35%	515	27%	1021	30%
Libraries	350	24%	367	19%	717	21%
School admissions	262	18%	400	21%	662	19%
Welfare Rights advice	348	24%	308	16%	656	19%
Adult Community Education	277	19%	318	16%	595	18%
Planning services	183	13%	387	20%	570	17%
Trading Standards	157	11%	362	19%	519	15%
Fostering & adoption services	211	14%	227	12%	438	13%
Countryside services	184	13%	250	13%	434	13%
Economic development & regeneration	133	9%	254	13%	387	11%
Transport planning	150	10%	229	12%	379	11%
Support services for schools	140	10%	156	8%	296	9%
Children's Centres	118	8%	157	8%	275	8%
Environmental policy	120	8%	151	8%	271	8%
Supporting public & community transport	103	7%	130	7%	233	7%
Community Safety	114	8%	115	6%	229	7%
Public Health	83	6%	89	5%	172	5%
Highway services & maintenance	63	4%	98	5%	161	5%
Waste & recycling centres	67	5%	93	5%	160	5%
Special educational needs & disabilities(SEND) support services	66	5%	84	4%	150	4%
Support for older adults	57	4%	65	3%	122	4%
Day care/residential care for older adults	39	3%	73	4%	112	3%
Support for vulnerable children & families	42	3%	48	2%	90	3%
Safeguarding & child protection	41	3%	37	2%	78	2%
Total	**4,326**	**297%**	**5,691**	**294%**	**10,017**	**295%**

Please note the percentages sum to 300% as respondents were asked to choose 3 priorities

25

From the list of services below provided by Derbyshire County Council please select your <u>bottom three</u> priorities:
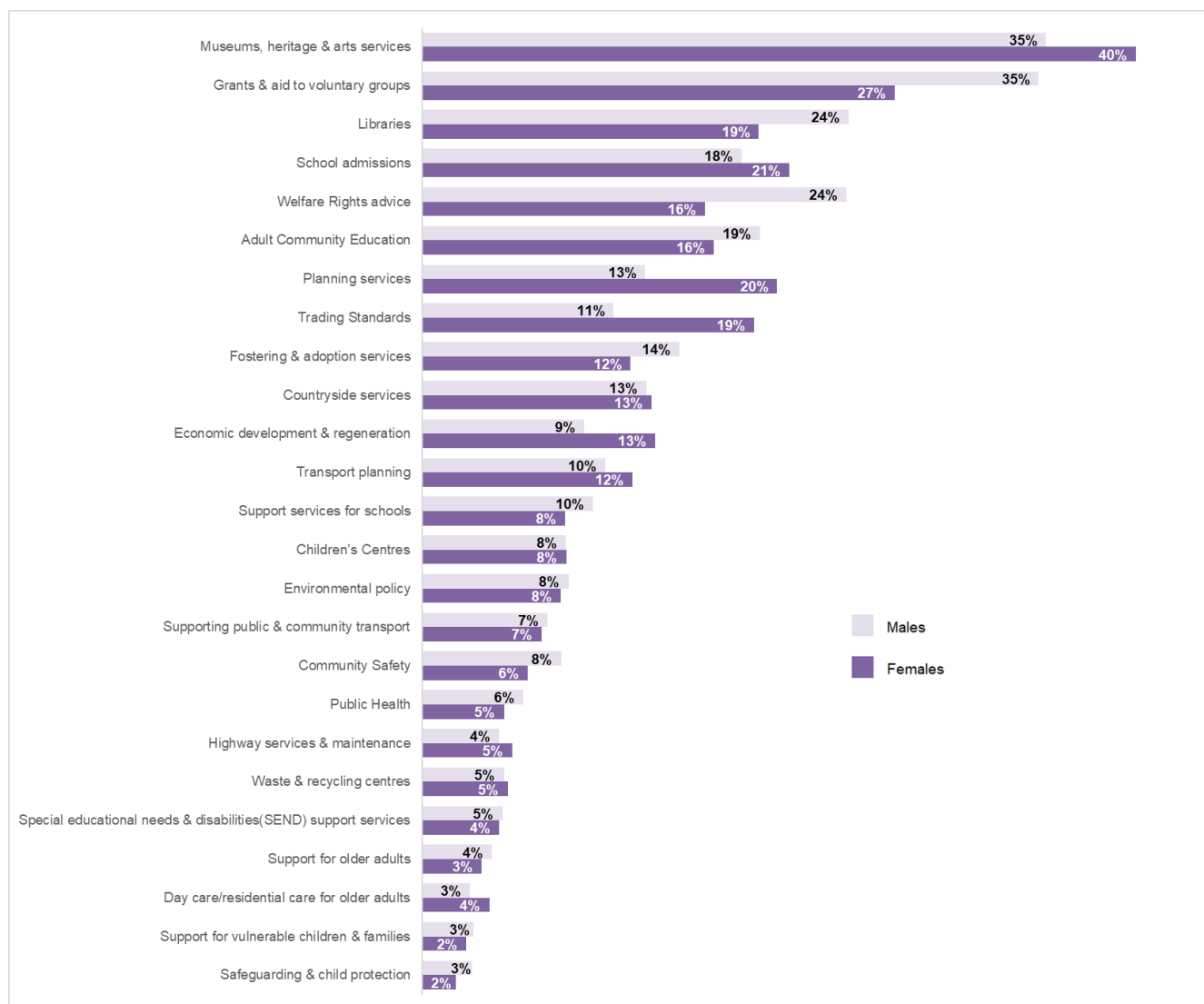
Service	Males	Females
Museums, heritage & arts services	35%	40%
Grants & aid to voluntary groups	35%	27%
Libraries	24%	19%
School admissions	18%	21%
Welfare Rights advice	24%	16%
Adult Community Education	19%	16%
Planning services	13%	20%
Trading Standards	11%	19%
Fostering & adoption services	14%	12%
Countryside services	13%	13%
Economic development & regeneration	9%	13%
Transport planning	10%	12%
Support services for schools	10%	8%
Children's Centres	8%	8%
Environmental policy	8%	8%
Supporting public & community transport	7%	7%
Community Safety	8%	6%
Public Health	6%	5%
Highway services & maintenance	4%	5%
Waste & recycling centres	5%	5%
Special educational needs & disabilities(SEND) support services	5%	4%
Support for older adults	4%	3%
Day care/residential care for older adults	3%	4%
Support for vulnerable children & families	3%	2%
Safeguarding & child protection	3%	2%

PHR-1033

Please rank the following options that the Council could use to save money or raise additional revenue from 1 to 9 in order of importance *(Please rank the option you consider most important as 1, the second as 2 through to the least important option as 9)*	Consultation Responses - By Gender		
	Males	**Females**	**All respondents**
	Overall Rank	**Overall Rank**	**Overall Rank**
Work with other councils to deliver 'shared services'	1	1	1
Put more services on-line	2	3	2
Use other ways of delivering services such as local trusts or other 'not for profit' partnerships	4	2	3
Reduce or stop delivery of less important services	3	5	4
Use Council assets to win business from the private sector	5	4	5
Reduce the number of properties the Council owns	6	6	6
Maintain services but do less frequently or reduce level of service	7	7	7
Increase charges for services supplied to the public	8	8	8
Increase Council Tax	9	9	9

27

PHR-1033

Analysis of Consultation Responses – By Age Group

From the list of services below provided by Derbyshire County Council please select your <u>top three</u> priorities:											
	Consultation Responses - By Age Band										
Priority	16 - 24 years		25 - 44 years		45 - 64 years		65-84 years		85 and over		All respondents	
	Number	Percentage	Number	Percentage	Number	Percentage	Number	Percentage	Number	Percentage	Number	Percentage
Transport planning	29	18%	113	14%	304	18%	185	20%	2	13%	633	17%
Supporting public & community transport	22	14%	86	10%	260	15%	220	24%	5	33%	593	16%
Waste & recycling centres	44	28%	166	20%	447	26%	265	28%	3	20%	926	25%
Countryside services	18	11%	77	9%	197	12%	79	8%	1	7%	374	10%
Economic development & regeneration	17	11%	91	11%	213	12%	133	14%	3	20%	458	13%
Environmental policy	35	22%	146	18%	293	17%	129	14%	2	13%	606	17%
Planning services	6	4%	33	4%	84	5%	50	5%	0	0%	173	5%
Highway services & maintenance	46	29%	290	35%	752	44%	431	46%	6	40%	1526	42%
Trading Standards	3	2%	7	1%	37	2%	20	2%	0	0%	67	2%
Adult Community Education	9	6%	25	3%	42	2%	21	2%	0	0%	97	3%
Children's Centres	19	12%	124	15%	94	5%	48	5%	1	7%	286	8%
Libraries	7	4%	55	7%	131	8%	95	10%	4	27%	293	8%
Welfare Rights advice	12	8%	35	4%	79	5%	39	4%	0	0%	165	5%
Community Safety	23	15%	123	15%	226	13%	81	9%	1	7%	456	12%
Support for older adults	15	9%	111	13%	380	22%	250	27%	5	33%	761	21%
Day care/residential care for older adults	12	8%	67	8%	295	17%	154	17%	3	20%	531	15%
Public Health	30	19%	154	19%	201	12%	124	13%	2	13%	512	14%
Support for vulnerable children & families	36	23%	151	18%	287	17%	109	12%	4	27%	588	16%
Fostering & adoption services	8	5%	28	3%	21	1%	8	1%	0	0%	65	2%
Safeguarding & child protection	26	16%	158	19%	206	12%	96	10%	1	7%	487	13%
School admissions	7	4%	58	7%	45	3%	16	2%	0	0%	126	3%
Support services for schools	17	11%	173	21%	152	9%	53	6%	1	7%	397	11%
Special educational needs & disabilities(SEND) support services	16	10%	135	16%	237	14%	95	10%	0	0%	484	13%
Museums, heritage & arts services	9	6%	40	5%	60	4%	30	3%	0	0%	140	4%
Grants & aid to voluntary groups	6	4%	43	5%	75	4%	50	5%	1	7%	176	5%

PHR-1033

From the list of services below provided by Derbyshire County Council please select your bottom three priorities:

Priority	Consultation Responses - By Age Band											
	16 - 24 years		25 - 44 years		45 - 64 years		65-84 years		85 and over		All respondents	
	Number	Percentage	Number	Percentage	Number	Percentage	Number	Percentage	Number	Percentage	Number	Percentage
Transport planning	29	19%	97	12%	161	10%	86	10%	0	0%	373	11%
Supporting public & community transport	9	6%	68	9%	99	6%	53	6%	0	0%	229	7%
Waste & recycling centres	17	11%	46	6%	58	4%	36	4%	0	0%	157	5%
Countryside services	33	21%	104	13%	176	11%	118	14%	0	0%	431	13%
Economic development & regeneration	19	12%	100	13%	169	11%	98	12%	1	8%	387	11%
Environmental policy	13	8%	66	8%	124	8%	68	8%	0	0%	271	8%
Planning services	27	17%	162	21%	263	17%	114	14%	2	15%	568	17%
Highway services & maintenance	16	10%	46	6%	62	4%	35	4%	1	8%	161	5%
Trading Standards	26	17%	149	19%	241	15%	99	12%	1	8%	518	15%
Adult Community Education	18	12%	148	19%	266	17%	153	18%	3	23%	590	18%
Children's Centres	11	7%	61	8%	130	8%	69	8%	2	15%	273	8%
Libraries	48	31%	171	22%	339	22%	155	18%	2	15%	716	21%
Welfare Rights advice	17	11%	144	18%	284	18%	204	24%	8	62%	658	20%
Community Safety	5	3%	30	4%	124	8%	67	8%	1	8%	227	7%
Support for older adults	10	6%	34	4%	55	4%	22	3%	0	0%	121	4%
Day care/residential care for older adults	8	5%	42	5%	45	3%	17	2%	1	8%	113	3%
Public Health	7	5%	33	4%	93	6%	34	4%	1	8%	168	5%
Support for vulnerable children & families	6	4%	14	2%	47	3%	24	3%	0	0%	91	3%
Fostering & adoption services	15	10%	81	10%	203	13%	132	16%	2	15%	434	13%
Safeguarding & child protection	3	2%	9	1%	38	2%	26	3%	1	8%	78	2%
School admissions	21	14%	122	16%	332	21%	177	21%	5	38%	658	20%
Support services for schools	6	4%	47	6%	156	10%	80	10%	1	8%	290	9%
Special educational needs & disabilities(SEND) support services	8	5%	28	4%	90	6%	20	2%	0	0%	148	4%
Museums, heritage & arts services	62	40%	321	41%	560	36%	327	39%	3	23%	1275	38%
Grants & aid to voluntary groups	25	16%	205	26%	506	32%	272	32%	4	31%	1013	30%

PHR-1033

Please rank the following options that the Council could use to save money or raise additional revenue from 1 to 9 in order of importance *(Please rank the option you consider most important as 1, the second as 2 through to the least important option as 9)*	Consultation Responses - By Age					
	16 - 24 years	25 - 44 years	45 - 64 years	65 - 84 years	85 and over	All respondents
	Overall Rank	Overall Rank	Overall Rank	Overall Rank	Overall Rank	Overall Rank
Work with other councils to deliver 'shared services'	2	1	1	1	2	1
Put more services on-line	1	2	3	4	9	2
Use other ways of delivering services such as local trusts or other 'not for profit' partnerships	3	3	2	2	4	3
Reduce or stop delivery of less important services	4	5	4	3	1	4
Use Council assets to win business from the private sector	6	4	5	6	7	5
Reduce the number of properties the Council owns	7	6	6	7	5	6
Maintain services but do less frequently or reduce level of service	5	7	7	5	3	7
Increase charges for services supplied to the public	8	8	8	8	8	8
Increase Council Tax	9	9	9	9	6	9

PHR-1033